Working with AOP Registration Program Errors FAQ

Why did I get a "Program Error" when trying to register for a class?

The likely reason is because you are a non-AOP student trying to register for a class which is reserved for AOP students.

NOTE: These departments offer some courses that have Program Restrictions for sections reserved for AOP students only: PSYC, CJ, COMM, NATV, EDPY, MGMT, ECON, CHED, HED, CCS. If you see another course with a Program Restriction Error (for example, CHEM, BIOL, MATH, FCST, NUTR, HMHV), please reach out to your academic advisor.

What can I do?

Virtually all AOP courses have a non-AOP section offered at the same time. These are basically the same classes: Same instructor, lectures, learning materials, and learning outcomes, they just have a different section number. The difference has to do with the tuition rate for AOP and non-AOP classes. AOP classes have a slightly higher tuition rate.

What you will want to do is find out which sections accept non-AOP students.

The non-AOP sections are full. Can my advisor give me an override into an AOP section?

No. Seating numbers in AOP classes are set at a certain number in order to allow instructors to give all students the best amount of attention and learning experience. However, in most cases, there will be a comparable *non-AOP* section of an AOP section that will feature the same instructor and course material.

What's the easiest way to find which classes are AOP and which are not?

UNM Online has a very useful tool for seeing a list of classes that are fully-online. The **Schedule of Online Courses** gives a complete listing of all courses being offered online through Main campus in a given semester.

Very briefly, courses on this schedule with a black lightning bolt by the name are reserved for AOP students. If you are a non-AOP student you are eligible to register for the other classes.

To help understand how to use this tool, we've created an informative blog post titled **"Easily Find and Register for 100% Online Classes"**. This explains how to read the schedule and then use the information there to register for classes on LoboWeb

What should I do if I don't see the class I need?

You can select a different class and/or make an appointment with your advisor.

For further help, please reach out to the UNM Online student support team. They can be reached by emailing online@unm.edu, by calling 505-277-9000, or by attending their virtual advisement hours Tuesdays and Thursdays from 10 to noon mountain time. The Zoom meeting ID is 967 7118 3893.