

# Midcourse Survey for UNM Online Sections [current semester]

You have reached the halfway point of your 8 week UNM online course. The Midcourse Survey is your opportunity to provide feedback to your instructor about the course design, content, and the quality of interaction within \$(courseid) \$(title) \$(instructor)).

The survey is confidential and your identity will not be linked to your responses. It will take just a few minutes to complete. Your instructor will receive the resulting report from this feedback next week.

## Q1: Which resource do you use as a primary guide for knowing what it takes to be successful in this course?

- Syllabus
- UNM LEARN calendar
- One-on-one discussions/emails with the instructor
- Feedback on assignments and quizzes
- Emails/discussion postings from instructor to entire class
- Introductory course material
- Other (please explain):

If you have chosen "other", please specify:

Additional Comments (optional):

## Q2: What other resources are helping you succeed in this course? Select 3.

- |  |   |
|--|---|
| <input type="checkbox"/> Textbook  | <input type="checkbox"/> Documents included in course modules as text       |
| <input type="checkbox"/> Video clips                                       | <input type="checkbox"/> Audio clips  |
| <input type="checkbox"/> Presentations with audio narration                | <input type="checkbox"/> Assessments (quizzes, exams)                       |
| <input type="checkbox"/> Exams   | <input type="checkbox"/> Assignments (for example: papers or projects)      |
| <input type="checkbox"/> Homework problems                                 | <input type="checkbox"/> Interactive discussions/emails with other students |
| <input type="checkbox"/> Interactive discussion/emails with the instructor | <input type="checkbox"/> Other Internet resources                           |

**Please indicate how strongly you disagree or agree with the following statements.**

**Q3: Course activities prepare me well for quizzes, tests, and/or graded assignments.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q4: The course layout is well designed so that I can easily navigate through it.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q5: I know what the instructor expects of me each week or in each module.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q6: The instructor responds to my questions in a reasonable time frame.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q7: Feedback from the instructor helps me to better understand the course material.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q8: I have sufficient interaction with the instructor.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q9: I have sufficient interaction with other students in this course.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q10: I value the interaction with my peers.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

**Q11: Please select the types of interaction you prefer in your online course. Check all that apply.**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Real-time web conferencing | <input type="checkbox"/> Instructor audio messages | <input type="checkbox"/> Online voice tools          |
| <input type="checkbox"/> Threaded discussions       | <input type="checkbox"/> Course Messages           | <input type="checkbox"/> Face-to-face class meetings |
| <input type="checkbox"/> I do not have a preference | <input type="checkbox"/> Other (please explain):   |  |

If you have chosen "other", please specify:

**Q12: On average, how much time have you spent working on this course per week?**

- 5 hours or less     6-9 hours     10-13 hours     14-17 hours     18 hours or more

### Learning Management System Tools (UNM LEARN)

**Q13: There are many resources that can help you learn to use UNM LEARN. Which ones have you used? Check all that apply.**

- I figured out UNM LEARN myself  
 UNM LEARN login page (<http://learn.unm.edu>)  
 UNM ONLINE Help page (<http://online.unm.edu/help/learn/students/>)  
 Help files found in your online course  
 Other online resources (such as <http://www.blackboard.com>)  
 Other (please explain):

If you have chosen "other", please specify:

Additional Comments (optional):

**Q14: Which UNM LEARN tools do you use within this course? Check all that apply.**

- Announcements
- Assessments (quizzes, exams)
- Assignments
- Calendar
- Course Content (presentations, documents, web links, video)
- Discussions
- Course Messages
- Media Library
- My Grades
- Syllabus
- Web Links

Use the comment area below to tell us about your experience with UNM LEARN tools (optional):

### **Technical Difficulties**

**Q15: Please identify any technical difficulties you have had in this course.**

- I have not had any technical difficulties
- All UNM websites were unavailable
- Problems eliminating pop-up controls
- Network firewall issues
- Issues with uploading assignments
- Problems viewing or downloading course links from the instructor
- Problems viewing or downloading documents or links sent by other students in the course
- Other (please explain):

If you have chosen "other", please specify:

Note: if you have NOT answered/chosen at least one of the following items: [2, 3, 4, 5, 6, 7, 8] in question 15, skip the following question

**Q16: Which technical support services have you used to resolve UNM LEARN issues? Check all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> LEARN phone support (505-277-0857)   | <input type="checkbox"/> Email (learn@unm.edu)       |
| <input type="checkbox"/> UNM IT Support Center (505-277-5757) | <input type="checkbox"/> FastInfo/StudentInfo        |
| <input type="checkbox"/> Support from the course instructor   | <input type="checkbox"/> Support from other students |
| <input type="checkbox"/> I resolved the issue on my own       | <input type="checkbox"/> Other (please explain):     |

If you have chosen "other", please specify:

Note: if you have NOT answered/chosen at least one of the following items: [2, 3, 4, 5, 6, 7, 8] in question 15, skip the following question

**Q17: Were you satisfied with the support you received?**

- Yes  No

Additional Comments:

**Q18: Did you participate in web conferencing in your course this semester?**

- Yes  No

## Web Conferencing

Note: if you have NOT answered/chosen item [1] in question 18, skip the following question

**Q19: The use of web conferencing is beneficial to my learning.**

- 1 (Strongly Disagree)     2     3     4  
 5 (Strongly Agree)

Additional Comments (optional):

## Center for Academic Program Support (CAPS)

**Q20: The Center for Academic Program Support (CAPS) offers online tutoring services to students in undergraduate courses to assist them in their UNM classes. What CAPS services have you used this semester for your online course? Check all that apply.**

- Embedded Online Tutoring - Individual assistance from a tutor in your online course
- Online Learning Center - Virtual drop-in assistance featuring live audio, video, and text-based chat and shared digital whiteboard
- Online Writing Lab (OWL) - Submit your paper for peer review by qualified writing tutors
- Submit a Question - Ask a question anytime, anywhere and receive a response from a tutor
- In person at a designated CAPS tutoring site
- CAPS Blog on Tumblr - daily blog posts written by UNM students for UNM students
- CAPS Pinterest Boards - a directory of online resources for most academic disciplines at UNM
- I was not aware of online CAPS tutoring services
- I was aware of CAPS online tutoring services, but have not used them for this course
- Not Applicable/I am enrolled in a graduate-level course.

**Q21: How often do you access CAPS online tutoring services?**

- More than once per week
- Less than once per week/occasionally
- Once per week
- I have not accessed CAPS online tutoring services

Additional Comments (optional):

**Q22: Please let us know what you like about this course.**

**Q23: Please share any suggestions you have for improving this course.**

**Q24: Additional Comments (optional):**